



Debra P. Dexter
Associate Director
Federal Regulatory and Legal Affairs

1300 I Street, NW, Suite 500 East
Washington, DC 20005
Phone 202.515.2497
Fax 202.336.7922
debra.p.dexter@verizon.com

May 4, 2018

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

**Re: CERTIFICATION OF PUBLIC NOTICE OF COPPER RETIREMENT
NETWORK CHANGE UNDER RULE 51.332(d)
Copper Retirement ID No. 2017-03-A-RI
WC Docket No. 18-48
NCD-2754**

Dear Ms. Dortch:

Verizon is submitting its certification of public notice of copper retirement network change as required by FCC Rule 51.332(d). This certification pertains to Verizon's August 23, 2017 Notice of Copper Retirement at all locations in the Narragansett and Scituate Structure, RI central offices.

Please contact me should you need any further information.

Sincerely,

A handwritten signature in black ink, appearing to read "Debra P. Dexter", with a checkmark at the end.

**CERTIFICATION OF PUBLIC NOTICE(s) OF COPPER RETIREMENT
NETWORK CHANGE UNDER RULE 51.332(d)
Copper Retirement ID No. 2017-03-A-RI
WC Docket No. 18-48**

I certify under penalty of perjury that, to the best of my knowledge, information, and belief, the foregoing is true and correct. Executed on May 4, 2018.

1. Identification of Proposed Changes: Retirement of copper distribution and loop facility at locations in the Narragansett and Scituate Structure, RI central offices;
2. On August 23, 2017, notice was given in compliance with Code of Federal Regulation (CFR) 47, Subsection §51.332(b)(1);
3. On August 23, 2017, Verizon timely served a copy of its notice filed pursuant to CFR §51.332(b)(1) upon entities within the affected service area that directly interconnect with Verizon's network;
4. Attachment A provides the name and address of each entity referred to in paragraph 3, above;
5. On August 23, 2017, Verizon timely notified and submitted a copy of its public notice to the Rhode Island Public Utilities Commission, to Governor Gina Raimondo, and to the Department of Defense in compliance with CFR §51.332(b)(4). No Tribal nation will be impacted by this copper retirement;
6. On August 23, 2017, Verizon timely served the customer notice required by CFR §51.332(b)(3) upon retail customers within the affected service area;
7. Attachment B contains a representative copy of the written notices provided to retail customers;
8. Verizon has complied with the requirements of CFR §68.110(b) of this chapter;
9. Verizon has complied with the good faith communication requirements of paragraph CFR §51.332(g) and will continue to do so until implementation of the planned copper retirement is complete; and
10. On February 16, 2018, the Commission assigned WC Docket No. 18-48 and NCD-2754 for Verizon's copper retirement notice 2017-03-A-RI.



Silvana Grady
Director – Business Transformation
Verizon

ATTACHMENT A

Company	Address line 1	Address line 2	City	State	ZIP
365 Wireless LLC	2870 Peachtree Rd	Suite 951	Atlanta	GA	30305
365 Wireless, LLC	2870 Peachtree Rd #951		Atlanta	GA	30305
Access 2000	1241 West Chester Pike		West Chester	PA	19382
Access Point Inc.	1100 Crescent Green	Suite 109	Cary	NC	27511
ACE Innovative Networks	277 Broadway Suite 807		New York	NY	10007
ACN Communication Services, Inc.	1000 Progress Place NE		Concord	NC	28025
ACN Communication Services, LLC	1000 Progress Place		Concord	NC	28025
ACN Communication Services, LLC	1000 Progress Place		Concord	NC	28025
Airus, Inc.	840 S. Canal Street	7th Floor	Chicago	IL	60607
Airus, Inc.	840 S. Canal Street	7th Floor	Chicago	IL	60607
Allied Telecom Group, LLC	1400 Crystal Dr., Ste. 700		Arlington	VA	22202
Allied Telecom Group, LLC	1400 Crystal Dr., Ste. 700		Arlington	VA	22202
America Online, Inc.	22000 AOL Way		Dulles	VA	20166
American Messaging Services, LLC	1720 Lakepointe Dr., Ste. 100		Lewisville	TX	75057
Associated Telecommunications Management	6905 N Wickham Rd, Ste 403		Melbourne	FL	32940
AT&T Corp.	One AT&T Way, RM 2A132		Bedminster	NJ	07921
AT&T Corp.	3600 Aynor Drive		Mitchellville	MD	20721
AT&T Corp.	3600 Aynor Dr.		Mitchellville	MD	20721
AT&T Corp.	30 Knightsbridge Rd., Rm. 32C269A		Piscataway	NJ	08854
AT&T Internet Services	308 S Akard Street, Room 1520		Dallas	TX	75202
AT&T Mobility	1 AT&T Way, Rm 4A105		Bedminster	NJ	07921
AT&T Mobility LLC	1277 Lenox Park Blvd.	Suite 4A42	Atlanta	GA	30319
AT&T Network Operations	4711 Spring Street, Room #117	Room #117	La Mesa	CA	91941
AT&T Services, Inc.	208 South Akard Street		Dallas	TX	75202
AT&T Services, Inc.	161 Inverness Dr. West	Room 474	Englewood	CO	80112
AT&T Services, Inc.	311 S. Ackard	Room 660	Dallas	TX	75202
AT&T Services, Inc.	208 S. Akard		Dallas	TX	75202
AT&T Services, Inc.	208 S. Ackard St.		Dallas	TX	75202
Bandwidth.com CLEC, LLC	900 Main Campus Dr., Ste. 500		Raleigh	NC	27606
Bandwidth.com, Inc.	900 Main Campus Drive, Suite 500		Raleigh	NC	27606
Barr Tell USA, Inc.	218 East Park Ave., Ste. 522		Long Beach	NY	11561
BCM One, Inc.	521 5th Avenue, Fl 14		New York	NY	10175
BCM One, Inc.	521 5th Ave, Fl 14		New York	NY	10175
BCM One, Inc.	521 5th Avenue, Fl 14		New York	NY	10175
BCN Telecom, Inc.	1200 Mt. Kemble Ave., Floor 3		Morristown	NJ	07960
BCN Telecom, Inc.	1200 Mt. Kemble Ave., Floor 3		Morristown	NJ	07960

Company	Address line 1	Address line 2	City	State	ZIP
Bell Atlantic Communications, Inc. and NYNEX Long Distance Company	6665 N. MacArthur Blvd., HQK02D78		Irving	TX	75039
BellSouth BSE Incorporated	400 Perimeter Center Terrace	Suite 400	Atlanta	GA	30346
Berkshire County Network	17 Depot St		Adams	MA	01220
BestWeb Corp.	25 South Riverside Av		Croton	NY	10520
Billing Concepts, Inc., ACI Billing Services, Inc., Enhanced Services Billing, Inc., and HBS Billing	7411 John Smith Dr., Ste. 1500		San Antonio	TX	78229
Billing Concepts, Inc., ACI Billing Services, Inc., Enhanced Services Billing, Inc., and HBS Billing	7411 John Smith Dr., Ste. 1500		San Antonio	TX	78229
Birch Communications	2323 Grand Blvd., Ste. 925		Kansas City	MO	64108
Birch Communications	115 Gateway Dr.		Macon	GA	31210
Birch Communications	140 Gateway Dr., Ste. A		Macon	GA	31210
Birch Telecom	320 Interstate North Parkway	SE	Atlanta	GA	30339
Block Line Systems LLC	1645 West Chester Pike	Suite 200	West Chester	PA	19382
Block Line Systems, LLC	1645 West Chester Pike		West Chester	PA	19382
Blue Casa Telephone, LLC	114 E Haley Street, Ste A		Santa Barbara	CA	93101
Brightlink Communications, LLC	2970 Peachtree Rd., Suite 300		Atlanta	GA	30305
Broadview Networks	800 Westchester Avenue		Rye Brook	NY	10573
Broadview Networks	800 Westchester Avenue	Suite N-501	Rye Brook	NY	10573
Broadview Networks, Inc.	1018 West Ninth Avenue		King of Prussia	PA	19406
Broadview Networks, Inc. and Broadview Networks of Virginia Inc.	800 Westchester Ave, Suite 501		Ryebrook	NY	10573
Broadvox-CLEC LLC	36 South Franklin St.		Chagrin Falls	OH	44022
Broadvox-CLEC LLC	75 Erieview Plaza, Suite 400		Cleveland	OH	44114
BTI Communications, Inc.	1344 40th St.		Brooklyn	NY	11218
Budget PrePay, Inc.	1325 Barksdale Blvd, Suite 200		Bossier City	LA	71111
BullsEye Telecom, Inc.	25925 Telegraph Road, Suite 210		Southfield	MI	48033
BullsEye Telecom, Inc.	25925 Telegraph Road, Suite 210		Southfield	MI	48033
Business Telecom, Inc.	7037 Old Madison Pike Rd.	Suite 400	Huntsville	AL	35806
Call America, Inc.	PO Box 8489		Stockton	CA	95208
Call One	123 N. Wacker Dr., Fl. 7		Chicago	IL	60606
Cape.com, Inc.	315 Pleasant St		Fall River	MA	02790
CBL Consulting LLC	55 Washington Ave	Ste 321	Brooklyn	NY	11201
Cellco Partnership	2000 Corporate Dr., 3rd Fl.		Orangeburg	NY	10962
Chester County Internet Service	119 N. High Street		West Chester	PA	19380
Cincinnati Bell Extended Territories, LLC	221 E. 4th Street, Suite 103-705		Cincinnati	OH	45202
Cincinnati Bell Inc.	221 East Fourth Street	Suite 103-1090	Cincinnati	OH	45202
Clear Rate Communications, Inc.	555 S. Old Woodard, Ste. 600		Birmingham	MI	48009

Company	Address line 1	Address line 2	City	State	ZIP
Clear Rate Communications, Inc.	2600 W. Big Beaver Road	Suite 450	Troy	MI	48084
Cloud 9 Internet, Inc.	222 Bloomingdale Road	Suite 403	White Plains	NY	10605
Cole, Raywid & Braverman, L.L.P.	1919 Pennsylvania Avenue, N.W.	Suite 200	Washington	DC	20006
Cole, Raywid & Braverman, LLP	1919 Pennsylvania Avenue, NW	Suite 200	Washington	DC	20006
Comcast Cable Communications, LLC	One Comcast Center, 55th Floor		Philadelphia	PA	19103
Comcast Cable Communications, LLC	One Comcast Center	1701 JFK Boulevard	Philadelphia	PA	19103
Comcast Corporation	One Comcast Center	1701 JFK Boulevard	Philadelphia	PA	19103
Comcast IP Phone, LLC	One Comcast Center, 55th Floor		Philadelphia	PA	19103
Commrail, Inc.	34 St Martin Drive		Marlborough	MA	01752
Commrail, Inc. d/b/a Access Northeast	12444 Powerscourt Drive	Suite 450	St Louis	MO	63131
Consolidated Communications	121 S. 17th St.		Matoon	IL	61938
Consolidated Communications Enterprise Services, Inc.	212 Locust St. Suite 600		Harrisburg	PA	17101
Consolidated Communications of Pennsylvania	350 South Loop 336 W		Conroe	TX	77304
Cooperative Communications Inc.	412-420 Washington Ave.		Belleville	NJ	07109
Cooperative Communications, Inc.	412-420 Washington Ave.		Belleville	NJ	07109
Corporate Service Company	222 Jefferson Blvd., Ste. 200		Warwick	RI	02888
Cox Communications, Inc.	6205-B Peachtree Dunwoody Road	16th Floor	Atlanta	GA	30328
Crosstel Tandem, Inc.	1791 OG Skinner Drive, Suite D		West Point	GA	31833
Crown Media Group	902 47th St		Brooklyn	NY	11219
CT Corporation System (Eureka Telecom, Inc.)	9 Capitol Street		Concord	NH	03301
Cumberland Technologies	5170 East Trindle Rd		Mechanicsburg	PA	17050
Cutter Communications, Inc.	217 N. Walnut St.		Sherman	TX	75090
Cutter Communications, Inc.	555 N. Henry Hynds Expressway		Van Alstyne	TX	75495
CyberNet Communications, Inc.	7750 Gloria Ave.		Van Nuys,	CA	91406
Data Network Solutions	116 Oceanport Ave., Bldg 1		Little Silver	NJ	07739
DCA Net	1204 West St		Wilmington	DE	19801
Dell, Inc.	172 Spring St.		Newton	NJ	07860
DeltaCom, LLC	7037 Old Madison Pike	Suite 400	Huntsville	AL	35806
DFT Local Service Corporation	40 Temple Street		Fredonia	NY	14063
DIAD Networks Limited Liability Company	725 Vasser Ave		Lakewood	NJ	08701
DIRECTV, Inc.	One Rockefeller Plaza		New York	NY	10020
dishNET Wireline L.L.C. of Rhode Island	9601 S. Meridan Boulevard		Englewood	CO	80112
DMR Communications, Inc.	1100 Irvine Blvd	#488	Tustin	CA	92780
Dow, Lohnes & Albertson PLLC	1200 New Hampshire Avenue, N.W.	Suite 800	Washington	DC	20036-6802
DPI-Teleconnect LLC	1330 Capital Parkway		Carrollton	TX	75006

Company	Address line 1	Address line 2	City	State	ZIP
DSCI, LLC	1 Sundial Ave, Suite 414		Manchester	NH	03103
DSL Extreme	21018 Osborne St	#2	Canoga Park	CA	91304
Dynalink Communications, Inc.	927 McDonald Ave		Brooklyn	NY	11218
Dynalink Communications, Inc.	927 McDonald Ave		Brooklyn	NY	11218
EarthLink	330 Monroe Avenue		Rochester	NY	14607
EarthLink	1170 Peachtree Street	Suite 900	Atlanta	GA	30309
EarthLink Business, LLC	3000 Columbia House Blvd.	Suite 106	Vancouver	WA	98661
EarthLink, Inc.	1375 Peachtree Street		Atlanta	GA	30309
Easton Telecom Services, L.L.C.	3046 Brecksville Road	Summit II	Richfield	OH	44286
Enhanced Communications Network, Inc.	9550 Flair Dr., Ste. 400		El Monte	CA	91731
Entelegant Solutions Inc.	3800 Arco Corporate Drive	Suite 310	Charlotte	NC	28273
Entelegant Solutions, Inc.	3800 Arco Corporate Drive	Suite 310	Charlotte	NC	28273
Entelegant Solutions, Inc.	3800 Arco Corporate Drive	Suite 310	Charlotte	NC	28273
Entelegant Solutions, Inc.	3800 Arco Corp Dr, Ste 310		Charlotte	NC	28273
Enter.Net, Inc.	815 N. 12th St		Allentown	PA	18102
Ernest Communications, Inc.	5275 Triangle Parkway	Suite 150	Norcross	GA	30092
EvenLink, LLC	PO Box 170		Sunbury	PA	17801
FastNetIT.com	1204 West St		Wilmington	DE	19801
First Communications, LLC	3340 West Market St.		Akron	OH	44333
First Communications, LLC	3340 West Market Street		Akron	OH	44333
Freedom Ring Communications LLC	359 Corporate Drive		Portsmouth	NH	03801-2888
Frontier West Virginia Inc.	120 North Plymouth Avenue	3rd Floor	Rochester	NY	14608
Frontier West Virginia Inc.	401 Merritt 7		Norwalk	CT	06851
Full Service Network L.P.	600 Grant Street, Ste. 3075		Pittsburgh	PA	15219
Full Service Network LP	600 Grant St		Pittsburgh	PA	15219
GC Pivotal, LLC d/b/a Global Capacity	7600 East Orchard Road		Greenwood Village	CO	80111
Global Connection Inc. of America	5555 Oakbrook Parkway	Suite 620	Norcross	GA	30093
Global Crossing	255 Kenneth Drive		Rochester	NY	14623
Global Crossing Local Services, Inc. and Global Crossing Telemanagement VA, LLC	225 Kenneth Drive		Rochester	NY	14623
Global Crossing Local Services, Inc. and Global Crossing Telemanagement VA, LLC	225 Kenneth Drive		Rochester	NY	14623
Global Telcom Inc.	33 Market St	2nd Flr	Morristown	NJ	07960
Global Telecom & Technology Americas, Inc.	1835-B Kramer Lane, Ste. 100		Austin	TX	78758
Global Telecom & Technology Americas, Inc.	7900 Tysons Once Place	Suite 1450	McLean	VA	22102
GOES Telecom Inc.	271 Main Street	Suite C	Hackettstown	NJ	07840-2032
GOES Telecom, Inc.	271 Main St	Suite C	Hackettstown	NJ	07840-2032

Company	Address line 1	Address line 2	City	State	ZIP
Goodin, MacBride, Squeri, Day & Lamprey, LLP	505 Sansome St., Ste. 900	Fl 9	San Francisco	CA	94111
Granite Telecommunications LLC	100 Newport Avenue Ext.		Quincy	MA	02171
Granite Telecommunications LLC	100 Newport Avenue Ext.		Quincy	MA	02171
Granite Telecommunications, LLC	100 Newport Avenue Ext.		Quincy	MA	02171
Granite Telecommunications, LLC	100 Newport Avenue Ext.		Quincy	MA	02171
Hammer Fiber Optic Investments Ltd	714 East Main Street	Suite 1B	Moorestown	NJ	08057
Hypercube Telecom, LLC	3200 West Pleasant Run Rd	Suite 300	Lancaster	TX	75146
Idearc Media Corp.	PO Box 619810	MC 75261	Dallas/Ft. Worth	TX	75261
Idearc Media Corp.	5601 Executive Drive	Room 4000, MC 22	Irving	TX	75038
IDT America Corp.	550 Broad Street		Newark	NJ	07102
IDT America Corp.	550 Broad Street, Fl 5		Newark	NJ	07102
ILD Teleservices, Inc.	5217 NW 33 Avenue		Fort Lauderdale	FL	33309
Impulse Internet Services	5383 Hollister Ave	Ste 240	Santa Barbara	CA	93111
iNetworks Group, Inc.	125 S Wacker Drive	Suite 2510	Chicago	IL	60606
Infinity Internet, Inc.	1101 SE Tech Center Dr	Ste 150	Vancouver	WA	98683
Information Boulevard Internet Service	180 Main St		Hornell	NY	14843
Inteliquent	550 W. Adams, Ste. 900		Chicago	IL	60661
InterGlobe Communications, Inc.	101 Tyrellan Ave., Fl 1		Staten Island	NY	10309
InterMetro Communications, Inc.	2685 Park Center Drive	Building A	Simi Valley	CA	93065
Internet Junction Corporation	PO Box 371		Ozona	FL	34660-0371
Intrado Communications Inc.	1601 Dry Creek Drive		Longmont	CO	80503
Invision.Com, Inc.	47 Mall Dr		Commack	NY	11725
ISG-Telecom Consultants	4274 Enfield Court, Ste 1600		Palm Harbor	FL	34685
Jay Telecom, Inc	2 Parker Blvd.		Monsey	NY	10952
Jensen Baird Gardner & Henry (Attny to United Systems Access Inc)	11 Main Street	Suite 4	Kennebunk	ME	04043
Kelley Drye & Warren, LLP (Attny to Block Line Systems)	3050 K Street, NW, Suite 400		Washington	DC	20007
Klein Law Group, PLLC	1250 Connecticut Ave. N.W.	Suite 200	Washington	DC	20036
KMC Telecom II Inc.	4910 Corporate Drive	Suite C	Huntsville,	AL	35805
Knology Provider Solutions Group, Inc.	1241 OG Skinner Drive		West Point	GA	31833
Lan2Wan Internet	1278 Glenneyre Street	Suite 227	Laguna Beach	CA	92651
Latham & Watkins LLP	555 11th Street, NW, Suite 1000		Washington	DC	20004
Level 3 Communications LLC	1025 Eldorado Blvd.		Broomfield	CO	80021
Level 3 Communications LLC	1025 Eldorado Blvd.		Broomfield	CO	80021
Level 3 Communications, LLC	44633 Guilford Drive		Ashburn	VA	20147
Level 3 Communications, LLC	251 Exchange Place		Herndon	VA	20170

Company	Address line 1	Address line 2	City	State	ZIP
Lighttower Fiber Networks II, LLC	80 Central Street		Boxborough	MA	01719
Lighttower Fiber Networks II, LLC	80 Central Street	COO	Boxborough	MA	01719
Lightspeed CLEC, Inc.	14140 Tamiami Trail		North Port	FL	34287
Limitless Mobile, LLC	2574 Interstate Ave.		Harrisburg	PA	17110
Limitless Mobile, LLC	2574 Interstate Ave.		Harrisburg	PA	17110
Limotta Internet Technologies	320 Alisal Rd	#101	Solvang	CA	93463
Litecall Inc.	1208 Avenue M, Suite 2364		Brooklyn	NY	11230
Local ISP, Inc.	200 Atlantic Ave		Manasquan	NJ	08736
Lynchburg Computer Systems, Inc.	7605 Timberlake Road		Lynchburg	VA	24502
MAGNA5 LLC	2828 N. Harwood St., Ste. 1700		Dallas	TX	75201
Managed Network Services LLC	3800 Bridge Parkway		Redwood Shores	CA	94065
Manhattan Telecommunications Corporation	55 Water St., Fl 32		New York	NY	10041
Manhattan Telecommunications Corporation	55 Water St., Fl 32		New York	NY	10041
Massachusetts Local Telephone Company	1953 Dorchester Avenue		Dorchester	MA	02124
Matrix - Contract Mgmt	433 E. Las Colinas Blvd.	Suite 500	Irving	TX	75039
Matrix Telecom, Inc.	433 E. Las Colinas Blvd.	Suite 500	Irving	TX	75039
Maxsip Telecom Corporation	PO Box 465		Cedarhurst	NY	11516
MCI COMMUNICATIONS SERVICES, INC., TELECOM*USA, INC.	500 2nd Ave.		Cedar Rapids	IA	52401
MCI COMMUNICATIONS SERVICES, INC., TELECOM*USA, INC.	6415-6455 Business Center Dr.		Highlands Ranch	CO	80130
MCImetro Access Transmission Services LLC and Brooks Fiber Communications of Rhode Island, Inc.	1320 North Court House Road	9th Floor	Arlington	VA	22201
MCSP, Inc.	1278 Glenneyre	#277	Laguna Beach	CA	92651
MegaNet Communications	315 Pleasant St		Fall River	MA	02721
MetroPCS Communications Inc.	2250 Lakeside Boulevard		Richardson	TX	75082
MetroPCS Communications Inc.	2250 Lakeside Boulevard		Richardson	TX	75082
MetroPCS Communications Inc.	2250 Lakeside Boulevard		Richardson	TX	75082
MetroPCS Massachusetts, LLC	285 Billerica Rd, 3rd Floor		Chelmsford	MA	01824
MetTel	55 Water St., Fl 32		New York	NY	10041
MetTel	55 Water St., Fl 32		New York	NY	10041
MetTel	55 Water St., Fl 32		New York	NY	10041
Mikrotec Communications of Virginia, LLC	20 Laynesville Rd.		Harold	KY	41635
Millicorp	4415 North Metro Pkwy	Ste 325	Fort Myers	FL	33916
MM Internet Inc.	3780 Kilroy Airport Way	Ste 410	Long Beach	CA	90806
MM Internet Inc.	3780 Kilroy Airport Way, Ste. 410		Long Beach	CA	90806
MMG Holdings Inc.	33 Union Street S		S. Weymouth	MA	02190

Company	Address line 1	Address line 2	City	State	ZIP
Mobilitie Management, LLC	2220 University Drive		Newport Beach	CA	92660
Monmouth Telephone & Telegraph, Inc.	10 Dr. James Parker Blvd.	Suite 110	Red Bank	NJ	07701
Mountain Communications, LLC	Rt 3, Box 69G		Bruce Mill	WV	26525
Netcarrier Telecom, Inc.	4000 N. Cannon Ave.		Lansdale	PA	19446
NetFortris Acquisition Co., Inc.	800 S. Michigan St.		Seattle	WA	98108
NetLojix Communications, Inc.	501 Bath St.		Santa Barbara	CA	93101
Network Telephone Corporation	3300 N. Pace Boulevard		Pensacola	FL	32505
Networks Online, LLC	20 W. Wilson Ave.		Girard	OH	44420
New Frontiers Telecommunications, Inc.	49 Summit Ave.		Hagerstown	MD	21740
New Horizon Communications Corp.	420 Bedford Street, Suite 250		Lexington	MA	02420
New Horizon Communications Corp.	420 Bedford St. Suite 250		Lexington	MA	02420
North Atlantic Networks, LLC	16 Mason Avenue	Suite One	North Attleboro	MA	02760
NTCNet Telecom, Inc.	3077 Bridge Street	PO Box 201	Newport	NY	13416
One Voice Communications, Inc.	45610 Woodland Rd, Ste 250		Sterling	VA	20166
One Voice Communications, Inc.	45610 Woodland Rd, Ste 250		Sterling	VA	20166
Onvoy Spectrum, LLC	10300 6th Avenue North		Plymouth	MN	55441
Onvoy, LLC	10300 6th Avenue North		Plymouth	MN	55441
Pacific Bell Services	1140 Galaxy Way	Suite 400	Concord	CA	94520
Pacific Bell Telephone Company	2600 Camino Ramon	Suite 2W901	San Ramon	CA	94583
Pacific Bell Telephone Company	100 N. Stoneman Ave.	Room B130	Alhambra	CA	91801
PaCLEC Corporation	333 Oak Lane		Bloomsburg	PA	17815
PaCLEC Corporation	38 S 8th St.		Lebanon	PA	17042-5209
PAETEC Communications, Inc.	One PAETEC Plaza	600 Willowbrook Office Park	Fairport	NY	14450
PaeTec/US LEC	Morrocroft III	6801 Morrison Boulevard	Charlotte	NC	28211
Peerless Network of Rhode Island, LLC	222 S Riverside Plaza, Suite 2730		Chicago	IL	60606
Preferred Long Distance, Inc.	16830 Ventura Blvd., Suite 350		Encino	CA	91436
ProCom Mountain Communications, LLC d/b/a ProCom	Route 3	Box 69G	Bruceton Mills	WV	26525
Pronto Networks, Inc.	4637 Chabot Dr., Ste. 350		Pleasanton	CA	94588
QTel, LLC	9 Second Road		Great Neck	NY	11021
Quality Speaks, LLC	9221 Corbin Avenue	Suite 155	Northridge	CA	91324
Quality Telephone	P.O. Box 130659		Dallas	TX	75313
Quantum Internet Services, Inc.	2975B Manchester Rd.		Manchester	MD	21102
Quantum Telecommunications, Inc.	2975B Manchester Rd		Manchester	MD	21102
Quantum Telecommunications, Inc.	2975B Manchester Road		Manchester	MD	21102
QuantumShift Communications, Inc.	12647 Alcosta Blvd., Suite 418		San Ramon	CA	94583
QuantumShift Communications, Inc.	12657 Alcosta Blvd, Ste 418		San Ramon	CA	94583

Company	Address line 1	Address line 2	City	State	ZIP
QuantumShift Communications, Inc.	12657 Alcosta Blvd.	Suite 418	San Ramon	CA	94583
Qwest Communications	4250 N Fairfax Dr		Arlington	VA	22203
Qwest Communications Corporation	1801 California St, 9th Floor		Denver	CO	80202
Rapid Systems, Inc.	1121 N. West Shore Blvd.	Suite 711	Tampa	FL	33607
RCN	650 College Road East, Ste. 3100		Princeton	NJ	08540
RCN	650 College Road East, Ste. 3100		Princeton	NJ	08540
Reynwood Communications of NY/NJ LLC	2 Hartford Drive	Suite 201	Tinton Falls	NJ	07701
RGT Utilities, Inc.	1221 Avenue of the Americas		New York	NY	10020
Rosebud Telephone, LLC	501 W Main Street		Rosebud	TX	76570
Rural Broadband Now!, LLC	PO Box 14038		Santa Rosa	CA	95404
Savecom Telecom Inc.	709 Church Street		Brooklyn	NY	11218
SBC Texas	1460 Round Table Dr.		Dallas	TX	75247
Selectel, Inc.	1840 E. Military Ave		Fremont	NE	68025
Shenandoah Telecommunications Company	401 Spring Lane, Suite 300	P.O. Box 1990	Waynesboro	VA	22980
Shenandoah Telecommunications Company	1150 Shenandoah Village Drive		Waynesboro	VA	22980
Smart Choice Communications, LLC	16 West 45th Street	7th Floor	New York	NY	10036
SNiP Internet & Telecom	100A Twin Bridge Dr.		Pennsauken	NJ	08110
South Maryland Internet, Inc.	PO Box 405		Prince Frederick	MD	20678
South Valley Internet	PO Box 1246		San Martin	CA	95046
Southern California Telephone Co.	27515 Enterprise Circle W.		Temecula	CA	92590
Southwestern Bell Telephone Company	1440 Empire Central, Ste 230		Dallas	TX	75247
Southwestern Bell Telephone, L.P.	One SBC Plaza	Room 3014	Dallas	TX	75202
Spectrotel, Inc.	3535 State Highway 66	Suite 7	Neptune	NJ	07753
Spectrotel, Inc.	3535 State Hwy 66, Suite 7		Neptune	NJ	07753
Sprint Corporation	6240 Sprint Parkway	KSOPHC0106 - 1A153	Overland Park	KS	66251
Sprint Nextel	6100 Sprint Pkwy	MC: KSOPHK0310-3A452	Overland Park	KS	66251
Sprint Nextel	6100 Sprint Pkwy	MC: KSOPHK0310-3A450	Overland Park	KS	66251
Sprint Spectrum, L.P.	P O Box 7966		Overland Park	KS	66251
Sterling Telecommunications, L.L.C.	242 Beverly Road		Huntington Station	NY	11746
Tampa Bay DSL, Inc.	5151 W. Rio Vista Ave.		Tampa	FL	33634
Tel West Network Services	9606 N. Mopac Expressway	Suite 700	Austin	TX	78759
Telebeam Telephone Systems, Inc.	36-40 37th Street		LIC	NY	11101
Telebeam Telephone Systems, Inc.	36-40 37th Street		LIC	NY	11101
TelePacific Communications	515 S. Flower Street	47th Floor	Los Angeles	CA	90071
TelePacific Communications	515 S. Flower Street	47th Floor	Los Angeles	CA	90071
Telrite Corporation	4113 Monticello Street		Covington	GA	30014
Telrite Corporation	4113 Monticello Street	PO Box 2207	Covington	GA	30014

Company	Address line 1	Address line 2	City	State	ZIP
Telrite Corporation	4113 Monticello Street		Covington	GA	30014
Texas Hearing Services Corporation	1213 E. Alton Gloor Blvd.	Suite F	Brownsville	TX	78526
Thumb Cellular Limited Partnership	82 S. Main Street	Box 650	Pigeon	MI	48755
T-Mobile USA, Inc.	12920 SE 38th Street		Bellevue	WA	98006
T-Mobile USA, Inc.	12920 SE 38th Street		Bellevue	WA	98006
T-Mobile USA, Inc.	12920 SE 38th Street		Bellevue	WA	98006
T-Mobile USA, Inc.	12920 SE 38th Street		Bellevue	WA	98006
TNCI Operating Company LLC	114 E. Haley St., Ste. I		Santa Barbara	CA	93101
Transbeam, Inc.	8 W. 38th Street	Floor 7	New York	NY	10018
Tri-M Communications, Inc.	820 State Street	5th Floor	Santa Barbara	CA	93101
Triton Operating Company, LLC	100 Westgate Parkway		Richmond	VA	23233
TVC Albany, Inc.	41 State Street		Albany	NY	12207
U.S. TelePacific Corp.	515 S. Flower Street	47th Floor	Los Angeles	CA	90071-2201
U.S. TelePacific Corp.	515 S. Flower Street	47th Floor	Los Angeles	CA	90071-2201
ULTIMATE Internet Access, Inc.	3633 E. Inland Empire Blvd	8th Floor Suite 890	Ontario	CA	91764
United Online, Inc.	21255 Burbank Boulevard	Suite 400	Woodland Hills	CA	91367
United Online, Inc.	21255 Burbank Boulevard	Suite 400	Woodland Hills	CA	91367
United Telemanagement Corp.	6450 Poe Ave., Ste. 401		Dayton	OH	45414
USA Mobility	3000 Technology Dr.		Plano	TX	75074
ValTech Communications, LLC	2020 Brice Rd., Ste. 210		Reynoldsburg	OH	43068
ValTech Communications, LLC	2020 Brice Rd, Ste. 210		Reynoldsburg	OH	43068
VDL Inc.	PO Box 568		Owings Mills	MD	21117
VDL Inc.	500 Redland Court, Suite 309		Owings Mills	MD	21117
Velocity Networks, Inc.	5155 Rosecrans Ave., #300		Hawthorne	CA	90250
Verizon Business	One Verizon Way	02 Floor Room VC22E009	Basking Ridge	NJ	07920
Verizon Business Network Services Inc.	22001 Loudoun County Pkwy	RM C12-601A	Ashburn	VA	20147
Verizon Business Network Services Inc.	22001 Loudoun County Pkwy	RM: F2-4-613	Ashburn	VA	20147
Verizon Corporate Services Corp.	One Verizon Way, 3rd Fl.		Basking Ridge	NJ	07920
Verizon Enterprise	One Verizon Way	02 Floor Room VC32W413	Basking Ridge	NJ	07920
Verizon Online	4055 Corporate Dr., Ste. 400	Room 1M06	Grapevine	TX	76051
Verizon Partner Solutions	1320 North Court House Road	9th Floor	Arlington	VA	22201
VERIZON SELECT SERVICES INC.	600 Hidden Ridge	MailCode: HQE02G72	Irving	TX	75038
VERIZON SELECT SERVICES INC.	3300 E. Renner Rd.		Richardson	TX	75082
Verizon Wireless	1120 Sanctuary Pkwy, Ste. 150	MC: GASA4ICT	Alpharetta	GA	30009
Verizon Wireless	100 Southgate Pkwy		Morristown	NJ	07960
Verizon Wireless	30 Independence Blvd.		Warren	NJ	07059
Verizon Wireless	1300 I Street, NW Suite 400 West		Washington	DC	20005

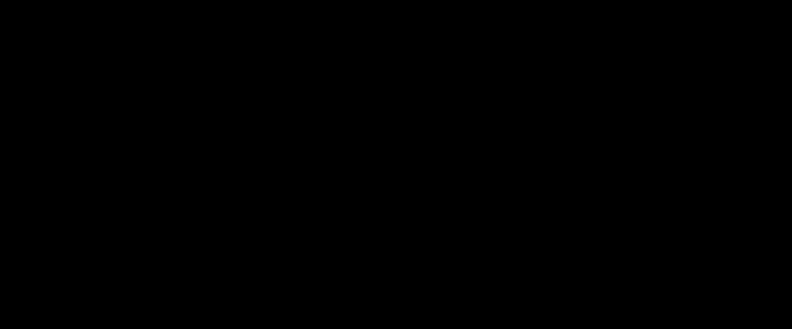
Company	Address line 1	Address line 2	City	State	ZIP
Verizon Wireless	One Verizon Place, VC72N169		Basking Ridge	NJ	07920
Verizon Wireless	15505 Sand Canyon Ave.		Irvine	CA	92618
Verizon Wireless	One Verizon Way, VC52S487		Basking Ridge	NJ	07920
Verizon Wireless	180 Washington Valley Road		Bedminster	NJ	07921
Verizon Wireless	2000 Corporate Drive		Orangeburg	NY	10962
Verizon Wireless	1120 Sanctuary Parkway, Suite 150	Mail Code GASA5ICT	Alpharetta	GA	30009
Verizon Wireless	One Verizon Way, VC72N002		Basking Ridge	NJ	07920
Verizon Wireless	1320 N Court House Rd, 9th Floor		Arlington	VA	22201
Vitcom, LLC	1274 49th Street, Suite 315		Brooklyn	NY	11219
Vonage Holdings Corporation	23 Main Street		Holdmel	NJ	07733
Vonage Holdings Corporation	23 Main Street		Holdmel	NJ	07733
Vonage Network LLC	23 Main Street		Holmdel	NJ	07733
Voxbeam Telecommunications, Inc.	6314 Kingspointe Parkway	Suite 1	Orlando	FL	32819
Voxbeam Telecommunications, Inc.	6314 Kingspointe Parkway	Suite 1	Orlando	FL	32819
Voxbeam Telecommunications, Inc.	6314 Kingspointe Parkway	Suite 1	Orlando	FL	32819
Wholesale Carrier Services, Inc.	12350 NW 39th Street		Coral Springs	FL	33065
Wholesale Carrier Services, Inc.	12350 NW 39th Street		Coral Springs	FL	33065
Wholesale Carrier Services, Inc.	5471 N. University Dr.		Coral Springs	FL	33067
Wholesale Carrier Services, Inc.	12350 NW 39th Street		Coral Springs	FL	33065
Wide Voice, LLC	410 South Rampart, Suite 390		Las Vegas	NV	89145
Widomaker Communication Services	1781 Jamestown Rd., Ste. 180		Williamsburg	VA	23185
WiMacTel, Inc.	2225 East Bayshore Road, Ste. 200		Palo Alto	CA	94303
Windstream	4001 N Rodney Parham	Mailstop: B1F03-71A	Little Rock	AR	72212
Windstream	4001 N Rodney Parham	Mailstop: B1F02-12A	Little Rock	AR	72212
WireStar, Inc.	PO BOX 10966		College Station	TX	77842
Xchange Telecom Corp.	3611 14th Avenue	Suite 215	Brooklyn	NY	11218
Xchange Telecom Corp.	3611 14th Avenue	Suite 215	Brooklyn	NY	11218
XecuNet	5744-R Industry Lane		Frederick	MD	21704
XO Communications Services, Inc.	13865 Sunrise Valley Dr.		Herndon	VA	20171
XO Communications Services, Inc.	8851 Sandy Pkwy		Sandy	UT	84070
XTel Communications, Inc.	401 Route 73 North	10 Lake Center Exec Park, Suite 106	Marlton	NJ	08053
XTel Communications, Inc.	401 Route 73 North	Building 10, Ste 106	Marlton	NJ	08053
Ymax Communications Corp.	PO Box 6785		West Palm Beach	FL	33405
Zayo Group LLC	1805 29th St., Ste. 2050		Boulder	CO	80301

ATTACHMENT B



NOTICE OF COPPER RETIREMENT

August 23, 2017



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Sincerely,

Janet Gazlay Martin
Director-Network Transformation
Verizon
230 W 36th St.
NY, NY 10018

On behalf of:

Verizon Delaware LLC 901 Tatnall Street Wilmington, DE 19801	Verizon New Jersey Inc. One Verizon Way Basking Ridge, NJ 07920	Verizon Virginia LLC 22001 Loudoun County Parkway Ashburn, VA 20147
Verizon Maryland LLC 1 East Pratt Street Baltimore, MD 21202	Verizon New York Inc. 140 West Street New York, NY 10007	
Verizon New England Inc. 125 High Street Oliver Tower 7th Floor Boston, MA 02110	Verizon Pennsylvania LLC 1717 Arch Street Philadelphia, PA 19103	

Federal Communications Commission

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State Public Utility Commissions

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Maryland Public Service Commission William Donald Schaefer Tower 6 St. Paul St., 16th Floor Baltimore, MD 21202 (410) 767-8000	Pennsylvania Public Utility Commission PO Box 3265 Harrisburg, PA 17105-3265 (717) 772-7777
Massachusetts Department of Telecommunications & Cable 1000 Washington Street Suite 820 Boston, MA 02118-6500 (800) 392-6066	Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888 (401) 941-4500
New Jersey Board of Public Utilities 44 South Clinton Avenue 3 rd Floor, Suite 314 P.O. Box 350 Trenton, NJ 08625-0350 (800) 624-0241	Virginia State Corporation Commission Public Utilities P.O. Box 1197 Richmond, Virginia 23218 (804) 371-9420

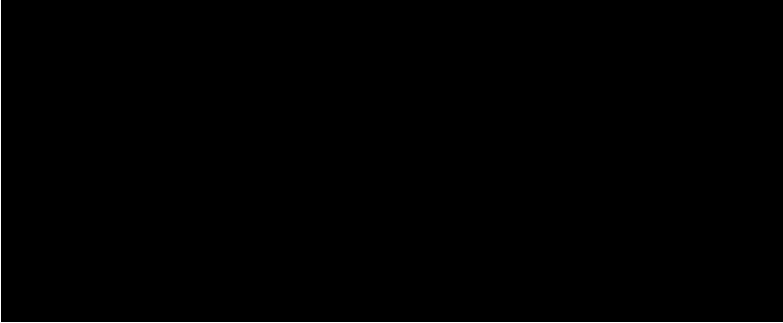
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3. **Is the installation process complicated? What equipment is needed in order for me to update to the fiber-optic facilities?** Our goal is to make this as easy as possible. We will provide and install all the required equipment, and use the existing wiring at your location to connect to your phones. We will also provide a backup battery for voice service (see Question #5). Our technician will answer any questions you have and ensure everything is working properly before he or she leaves.
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6. **What if I change providers?** Providers using Verizon's copper facilities have been notified regarding the copper-to-fiber transition and will also be required to migrate to Verizon's fiber-optic facilities. You may transfer (or "port") your number to a new provider.



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Sincerely,

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Director-Network Transformation
Verizon
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NY, NY 10018

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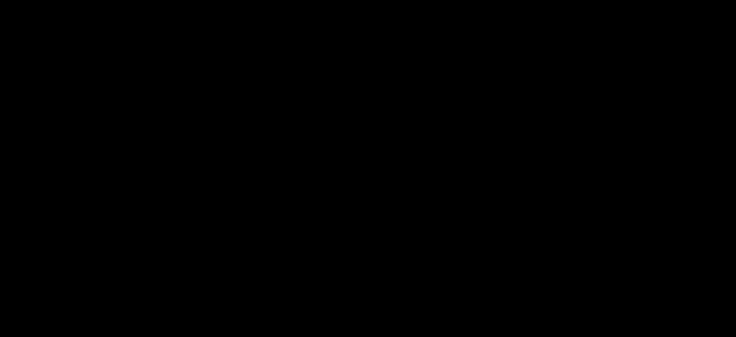
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Verizon
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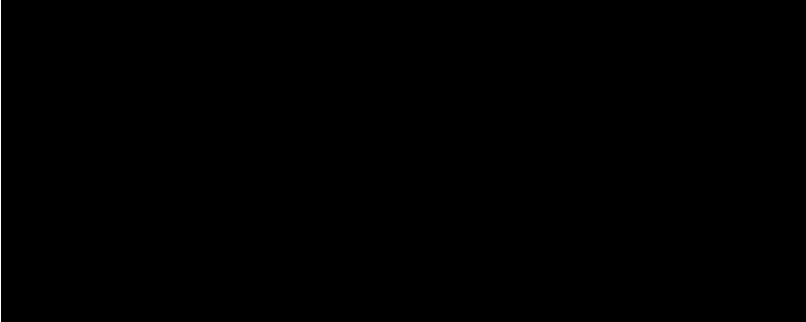
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State Public Utility Commissions

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Maryland Public Service Commission William Donald Schaefer Tower 6 St. Paul St., 16th Floor Baltimore, MD 21202 (410) 767-8000	Pennsylvania Public Utility Commission PO Box 3265 Harrisburg, PA 17105-3265 (717) 772-7777
Massachusetts Department of Telecommunications & Cable 1000 Washington Street Suite 820 Boston, MA 02118-6500 (800) 392-6066	Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888 (401) 941-4500
New Jersey Board of Public Utilities 44 South Clinton Avenue 3 rd Floor, Suite 314 P.O. Box 350 Trenton, NJ 08625-0350 (800) 624-0241	Virginia State Corporation Commission Public Utilities P.O. Box 1197 Richmond, Virginia 23218 (804) 371-9420

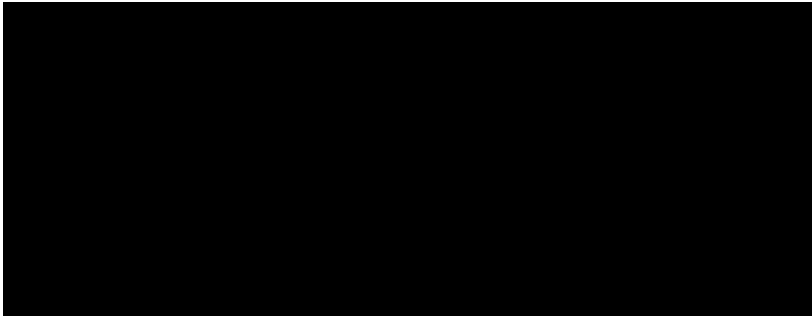
Frequently Asked Questions

- 1. Why fiber-optics?** Fiber-optic facilities provide bandwidth to meet today's digital demands and the possibilities of tomorrow. And the quality, performance, and reliability that fiber-optics delivers for voice and other services are far superior to copper.
- 2. I don't want fiber-optics. What are my alternatives?** After we retire copper facilities in your area, we will only provide service over fiber-optics. So in order to continue receiving Verizon services, you will have to migrate to our fiber facilities.
- 3. How can I schedule an appointment?** There is no need to schedule an appointment at this time. Verizon will contact your company to make arrangements for the migration to fiber.
- 4. Is the installation process complicated? What equipment is needed in order for me to update to the fiber-optic facilities?** Our goal is to make this as easy as possible. We will provide and install all the required equipment, and use the existing wiring at your location to connect to your equipment. Our technician will answer any questions you have and ensure everything is working properly before he or she leaves.
- 5. Will my service or rates change as a result of the fiber update?** Your existing voice service will not change, aside from the added benefit of being delivered over our better quality fiber-optic facilities. Any DS1 services will also remain the same. High Speed Internet is not available on fiber, but you may choose to have Fios Internet instead. If you choose to purchase Fios Internet, you will be billed accordingly for the service you select.
- 6. What is the backup battery?** We will provide you with backup battery options that will power your voice service in the event of a power outage, allowing you to make and receive calls, including to 911, on corded telephones. Depending on the type of Verizon equipment installed at your location, backup power may be provided by a 12-volt battery or a device that uses 12 D-cell batteries. At the time of the installation, the technician will provide you with details on the specific backup power options available for your location. (Cordless phones, alarm equipment, or other devices that require electricity to operate will not be powered by the backup battery device.)
- 7. What if I change providers?** Providers using Verizon's copper facilities have been notified regarding the copper-to-fiber transition and will also be required to migrate to Verizon's fiber-optic facilities. You may transfer (or "port") your number to a new provider.



NOTICE OF COPPER RETIREMENT

August 23, 2017



Currently, Verizon brings voice and/or data services to your business location over copper cables. However, Verizon is updating to fiber-optic technology in your area, and will be retiring its copper facilities that currently serve your business.

To continue to provide you service, Verizon will have to move your service to these fiber-optic facilities. If fiber is available to your business location now, we will be contacting you individually soon to schedule an appointment to transition your services to fiber. Otherwise, we will be contacting you once fiber is available. In either case we will need to move your service well before we retire the copper in your area which is scheduled for on or after August 23, 2018.

If you currently subscribe to voice service from Verizon, we will transfer your service from copper to fiber at no cost to you. This transfer will not result in any change to the voice service that you currently receive from Verizon. You may continue to subscribe to the same voice service at the same price, terms, and conditions. In addition, any devices that rely on your voice service, such as fax machines, payment systems, or security alarms connected to a central station, will continue to work in the same way as they currently do over copper. In the event of a commercial power outage, your voice service will not work without battery backup. We can provide a battery backup device for an additional charge.

If you subscribe to any of our DS1 data services, there will be no change to the price, terms, and conditions when you move these services to our fiber-optic facilities.

If you subscribe to our High Speed Internet service, the migration to fiber will require a change since that service is not available on our fiber facilities. The Internet access service that we offer on fiber is Fios Internet. Fios Internet is available at significantly faster speeds than High Speed Internet. We will offer the service at a special rate for customers who migrate from copper to fiber facilities as a result of the retirement of our copper facilities. In some cases, this price may be lower or higher than what you currently pay for Internet access.

There are some copper-based low bandwidth private line services that will not be available on fiber in the future. Many of them are outdated and may not meet your needs going forward. If you subscribe to one of those services, we will work with you to find a more appropriate service to meet your needs. Low bandwidth private line circuits that are transferred to fiber will have no change in price, terms and conditions.

Please review the Frequently Asked Questions for additional information about the fiber update or visit us at verizon.com/fiberupgrade. If you still have questions, please contact your Verizon sales representative or Janet Gazlay Martin at 1.800.324.1497.

You may also contact the Federal Communications Commission or your State Commission if you have any questions.

Thank you for continuing to be a loyal customer. We greatly appreciate your business.

Sincerely,

Janet Gazlay Martin
Director-Network Transformation
janet.a.gazlaymartin@verizon.com
Verizon
230 W 36th St.
NY, NY 10018

On behalf of:

Verizon Delaware LLC 901 Tatnall Street Wilmington, DE 19801	Verizon New Jersey Inc. One Verizon Way Basking Ridge, NJ 07920	Verizon Virginia LLC 22001 Loudoun County Parkway Ashburn, VA 20147
Verizon Maryland LLC 1 East Pratt Street Baltimore, MD 21202	Verizon New York Inc. 140 West Street New York, NY 10007	
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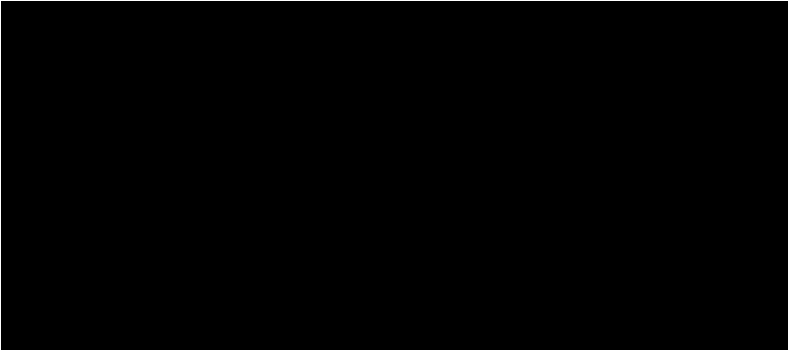
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NOTICE OF COPPER RETIREMENT

August 23, 2017



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To continue to provide you service, Verizon will have to move your service to these fiber-optic facilities. If fiber is available to your home now, we will be contacting you individually soon to schedule an appointment to transition your services to fiber. Otherwise, we will be contacting you once fiber is available. In either case we will need to move your service well before we retire the copper in your area which is scheduled for on or after August 23, 2018.

We will transfer your voice services from copper to fiber at no cost to you. This transfer will not result in any change to the voice service that you currently receive from Verizon. You may continue to subscribe to the same voice service at the same price, terms, and conditions. In addition, any devices that rely on your voice service, such as fax machines, medical devices, or security alarms connected to a central station, will continue to work in the same way as they currently do over copper. We will also provide you with a battery backup device at no charge. For almost all residential customers, that device uses standard D-cell batteries that can support up to 24 hours of standby voice service during a commercial power outage. In case of a prolonged power outage, you can simply replace the batteries and extend the backup power.

If you subscribe to our High Speed Internet service, the migration to fiber will require a change since that service is not available on our fiber facilities. The Internet access service that we offer on fiber is Fios Internet. Fios Internet is available at significantly faster speeds than High Speed Internet. We will offer the service at a special rate for customers who migrate from copper to fiber facilities as a result of the retirement of our copper facilities. In some cases, this price may be lower or higher than what you currently pay for Internet access.

Please review the Frequently Asked Questions for additional information about the fiber update or visit us at verizon.com/fiberupgrade. For more information, please call us at 1.844.686.3868.

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Thank you for continuing to be a loyal customer. We greatly appreciate your business.

Sincerely,

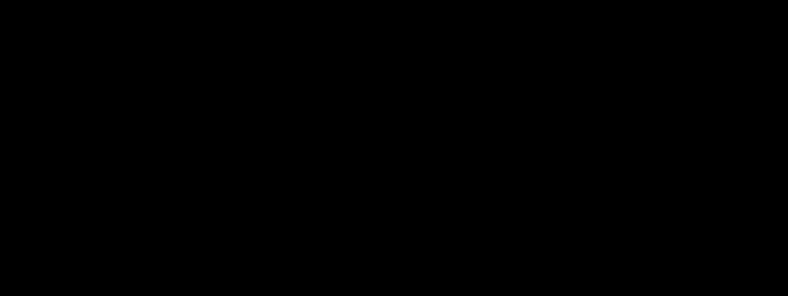
A handwritten signature in cursive script that reads "Janet Gazlay Martin".

Janet Gazlay Martin
Director-Network Transformation
Verizon
230 W 36th St.
NY, NY 10018



AVISO DE RETIRADA DEL COBRE

23 de agosto 2017



En la actualidad, Verizon le presta los servicios de voz o datos que llegan a su hogar a través de cables de cobre. No obstante, la compañía está instalando tecnología de fibra-óptica en su zona y esto significa que se retirarán las instalaciones de cobre que les sirven a usted y a sus vecinos.

Para poder continuar prestándole sus servicios, Verizon tendrá que trasladarlos a las nuevas instalaciones de fibra-óptica. Si ya está disponible la fibra para su residencia, pronto nos pondremos en contacto con usted personalmente para hacer una cita con el fin de instalarle el servicio de fibra. De lo contrario, nos comunicaremos con usted cuando esté disponible. En cualquier caso necesitaremos trasladar el servicio con bastante antelación a la fecha en que se retire el cobre de su zona, que será el día 23 de agosto 2018 o después de esa fecha.

La transferencia de los servicios de voz de cobre a fibra será gratuita. Esta transferencia no cambiará de ningún modo el servicio de voz que usted recibe de Verizon. Podrá seguir suscrito el mismo servicio de voz al mismo precio y con los mismos términos y condiciones. Además, los dispositivos que dependan del servicio de voz, como pueden ser máquinas de fax, dispositivos médicos o alarmas de seguridad conectadas a una estación central, seguirán funcionando como lo han hecho hasta ahora con las instalaciones de cobre. También le facilitaremos gratis un dispositivo que funcionará como batería de reserva. Para la mayoría de los clientes residenciales, estos dispositivos emplean pilas D-cell, capaces de proporcionar 24 horas de energía al servicio de voz en espera cuando se produce un corte de electricidad. Si el corte dura más de ese tiempo, solo tiene que cambiar las pilas para prolongar la disponibilidad.

Si se suscribe a nuestro servicio de Internet de Alta Velocidad, sí habrá un cambio, ya que dicho servicio no se ofrece en las instalaciones de fibra. En su lugar el acceso a Internet se ofrece a través del servicio Internet de Fios. Internet de Fios está disponible a velocidades muy superiores a las que alcanza el Internet de Alta Velocidad. Este servicio estará disponible a un precio especial para los clientes que migren de cobre a fibra como resultado de la retirada de las instalaciones de cobre. En algunos casos, el precio puede ser inferior o superior al que paga ahora por el acceso a Internet.

En la sección de preguntas más frecuentes encontrará más información sobre la actualización con fibra o también puede visitar verizon.com/fiberupgrade. Para obtener más información, por favor llame al 1.844.686.3868.

También puede ponerse en contacto con la Comisión Federal de Comunicaciones o la comisión de su estado si tiene alguna pregunta.

Permitame agradecerle su lealtad como cliente y su confianza.

Atentamente,

Janet Gazlay Martin
Directora-Network Transformation
Verizon
230 W 36th St.
NY, NY 10018

On behalf of:

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Comisiones de servicios públicos estatales

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- 3. Is the installation process complicated? What equipment is needed in order for me to update to the fiber-optic facilities?** Our goal is to make this as easy as possible. We will provide and install all the required equipment, and use the existing wiring at your home to connect to your phones. We will also provide a backup battery for voice service (see Question #5). Our technician will answer any questions you have and ensure everything is working properly before he or she leaves.
- 4. Will my service or rates change as a result of the fiber update?** Your existing voice service will not change, aside from the added benefit of being delivered over our better quality fiber-optic facilities. High Speed Internet is not available on fiber, but you may choose to have Fios Internet instead. If you choose to purchase Fios Internet, you will be billed accordingly for the service you select.
- 5. What is the backup battery?** We will provide you with a backup battery device at no charge that will power your voice service in the event of a power outage, allowing you to make and receive calls, including to 911, on your corded telephones. For almost all residential customers, we can provide a battery backup device that can provide standby service for up to 24 hours using standard D-cell batteries. In the event of a prolonged power outage, you can simply replace the D-cell batteries for additional backup power. (Cordless phones, alarm equipment, or other devices that require electricity to operate will not be powered by the backup battery device.)
- 6. What if I change providers?** Providers using Verizon's copper facilities have been notified regarding the copper-to-fiber transition and will also be required to migrate to Verizon's fiber-optic facilities. You may transfer (or "port") your number to a new provider.

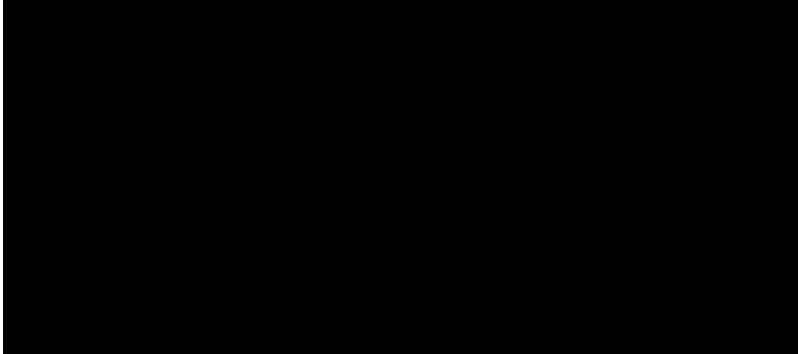
Preguntas más frecuentes

- 1. ¿Por qué la fibra-óptica?** Las instalaciones de fibra-óptica ofrecen el ancho de banda necesario para responder a las exigencias digitales de hoy y a las posibilidades de mañana. Además, la calidad, rendimiento y confiabilidad que la fibra-óptica ofrece para servicios de voz y de otro tipo son muy superiores al cobre.
- 2. No quiero fibra-óptica. ¿Qué otras alternativas hay?** Una vez retiremos las instalaciones de cobre de su área, solo prestaremos servicio a través de fibra óptica. Por este motivo, si desea seguir recibiendo los servicios de Verizon, deberá migrar a nuestras instalaciones de fibra.
- 3. ¿Es complicado el proceso de instalación? ¿Qué equipo necesito para usar las instalaciones de fibra-óptica?** Nuestra intención es que este proceso sea lo más sencillo posible. Nosotros le facilitaremos e instalaremos todo el equipo necesario y utilizaremos los cables que ya tiene instalados en su hogar para conectar los teléfonos. También le entregaremos una batería de reserva para el servicio de voz (ver la pregunta 5). Nuestro técnico contestará a sus preguntas y se asegurará de que todo funcione debidamente antes de irse.
- 4. ¿Cambiará el servicio o los precios debido a la actualización con fibra?** El servicio de voz que tiene ahora no cambiará, excepto que le llegará a través de las instalaciones de fibra-óptica que son de calidad superior. El servicio de Internet de Alta Velocidad no se ofrece en las instalaciones de fibra, pero en su lugar puede suscribirse a Internet de Fios. Si decide hacerlo, se le facturará el servicio que elija.
- 5. ¿Qué es la batería de reserva?** Le facilitaremos de forma gratuita una batería de reserva que suministrará energía a su servicio de voz en caso de que haya un corte de electricidad, para que pueda hacer y recibir llamadas, incluido al 911, desde teléfonos fijos con cable. Para la mayoría de los clientes residenciales, estos dispositivos emplean pilas D-cell, capaces de proporcionar 24 horas de energía al servicio de voz en espera. Si el corte dura más de ese tiempo, solo tiene que cambiar las pilas para prolongar el suministro de reserva. Los teléfonos inalámbricos, los equipos de alarma y cualquier otro dispositivo que necesite electricidad para funcionar no recibirán la alimentación de la batería de reserva.
- 6. ¿Qué ocurre si cambio de proveedor?** Ya hemos notificado a los proveedores que utilizan las instalaciones de cobre de Verizon sobre la transición de cobre a fibra y también ellos tendrán que migrar a las instalaciones de fibra-óptica de Verizon. Si lo desea puede transferir ("port") su número a otro proveedor.



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Please review the Frequently Asked Questions for additional information about the fiber update or visit us at verizon.com/fiberupgrade. If you still have questions, please call us Monday through Friday, 8 a.m. - 8 p.m., or Saturday 9 a.m. - 5 p.m. at 1.877.439.7442.

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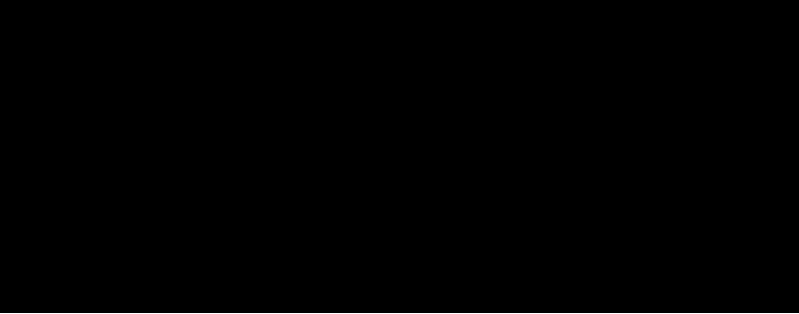
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También puede ponerse en contacto con la Comisión Federal de Comunicaciones o la comisión de su estado si tiene alguna pregunta.

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State Public Utility Commissions

Delaware Public Service Commission Cannon Building, Suite 100 861 Silver Lake Boulevard Dover, DE 19904 (302) 736-7500	New York State Department of Public Service 3 Empire State Plaza Albany, New York 12223-1350 (518) 402-1435
Maryland Public Service Commission William Donald Schaefer Tower 6 St. Paul St., 16th Floor Baltimore, MD 21202 (410) 767-8000	Pennsylvania Public Utility Commission PO Box 3265 Harrisburg, PA 17105-3265 (717) 772-7777
Massachusetts Department of Telecommunications & Cable 1000 Washington Street Suite 820 Boston, MA 02118-6500 (800) 392-6066	Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888 (401) 941-4500
New Jersey Board of Public Utilities 44 South Clinton Avenue 3 rd Floor, Suite 314 P.O. Box 350 Trenton, NJ 08625-0350 (800) 624-0241	Virginia State Corporation Commission Public Utilities P.O. Box 1197 Richmond, Virginia 23218 (804) 371-9420

En nombre de:

Verizon Delaware LLC 901 Tatnall Street Wilmington, DE 19801	Verizon New Jersey Inc. One Verizon Way Basking Ridge, NJ 07920	Verizon Virginia LLC 22001 Loudoun County Parkway Ashburn, VA 20147
Verizon Maryland LLC 1 East Pratt Street Baltimore, MD 21202	Verizon New York Inc. 140 West Street New York, NY 10007	
Verizon New England Inc. 125 High Street Oliver Tower 7th Floor Boston, MA 02110	Verizon Pennsylvania LLC 1717 Arch Street Philadelphia, PA 19103	

Federal Communications Commission

445 12th Street SW
Washington, DC 20554
Teléfono: (888) 225-5322
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Comisiones de servicios públicos estatales

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Frequently Asked Questions

1. **Why fiber-optics?** Fiber-optic facilities provide bandwidth to meet today's digital demands and the possibilities of tomorrow. And the quality, performance, and reliability that fiber-optics delivers for voice and other services are far superior to copper.
2. **I don't want fiber-optics. What are my alternatives?** After we retire copper facilities in your area, we will only provide service over fiber-optics. So in order to continue receiving Verizon services, you will have to migrate to our fiber facilities.
3. **How can I schedule an appointment?** Verizon will contact you to schedule an appointment that is convenient for you. You may also call us at 1.877.439.7442 if you have any questions.
4. **Is the installation process complicated? What equipment is needed in order for me to update to the fiber-optic facilities?** Our goal is to make this as easy as possible. We will provide and install all the required equipment, and use the existing wiring at your home to connect to your phones. We will also provide a backup battery for voice service (see Question #6). Our technician will answer any questions you have and ensure everything is working properly before he or she leaves.
5. **Will my service or rates change as a result of the fiber update?** Your existing voice service will not change, aside from the added benefit of being delivered over our better quality fiber-optic facilities. High Speed Internet is not available on fiber, but you may choose to have Fios Internet instead. If you choose to purchase Fios Internet, you will be billed accordingly for the service you select.
6. **What is the backup battery?** We will provide you with a backup battery device at no charge that will power your voice service in the event of a power outage, allowing you to make and receive calls, including to 911, on your corded telephones. For almost all residential customers, we can provide a battery backup device that can provide standby service for up to 24 hours using standard D-cell batteries. In the event of a prolonged power outage, you can simply replace the D-cell batteries for additional backup power. (Cordless phones, alarm equipment, or other devices that require electricity to operate will not be powered by the backup battery device.)
7. **What if I change providers?** Providers using Verizon's copper facilities have been notified regarding the copper-to-fiber transition and will also be required to migrate to Verizon's fiber-optic facilities. You may transfer (or "port") your number to a new provider.

Preguntas más frecuentes

- 1. ¿Por qué la fibra-óptica?** Las instalaciones de fibra-óptica ofrecen el ancho de banda necesario para responder a las exigencias digitales de hoy y a las posibilidades de mañana. Además, la calidad, rendimiento y confiabilidad que la fibra-óptica ofrece para servicios de voz y de otro tipo son muy superiores al cobre.
- 2. No quiero fibra-óptica. ¿Qué otras alternativas hay?** Una vez retiremos las instalaciones de cobre de su área, solo prestaremos servicio a través de fibra óptica. Por este motivo, si desea seguir recibiendo los servicios de Verizon, deberá migrar a nuestras instalaciones de fibra.
- 3. ¿Cómo hago la cita?** Verizon se comunicará con usted para hacer una cita en la fecha que le resulte más conveniente. Si lo prefiere, puede llamarnos al teléfono 1.877.439.7442 si tiene alguna pregunta.
- 4. ¿Es complicado el proceso de instalación? ¿Qué equipo necesito para usar las instalaciones de fibra-óptica?** Nuestra intención es que este proceso sea lo más sencillo posible. Nosotros le facilitaremos e instalaremos todo el equipo necesario y utilizaremos los cables que ya tiene instalados en su hogar para conectar los teléfonos. También le entregaremos una batería de reserva para el servicio de voz (ver la pregunta 6). Nuestro técnico contestará a sus preguntas y se asegurará de que todo funcione debidamente antes de irse.
- 5. ¿Cambiará el servicio o los precios debido a la actualización con fibra?** El servicio de voz que tiene ahora no cambiará, excepto que le llegará a través de las instalaciones de fibra-óptica que son de calidad superior. El servicio de Internet de Alta Velocidad no se ofrece en las instalaciones de fibra, pero en su lugar puede suscribirse a Internet de Fios. Si decide hacerlo, se le facturará el servicio que elija.
- 6. ¿Qué es la batería de reserva?** Le facilitaremos de forma gratuita una batería de reserva que suministrará energía a su servicio de voz en caso de que haya un corte de electricidad, para que pueda hacer y recibir llamadas, incluido al 911, desde teléfonos fijos con cable. Para la mayoría de los clientes residenciales, estos dispositivos emplean pilas D-cell, capaces de proporcionar 24 horas de energía al servicio de voz en espera. Si el corte dura más de ese tiempo, solo tiene que cambiar las pilas para prolongar el suministro de reserva. Los teléfonos inalámbricos, los equipos de alarma y cualquier otro dispositivo que necesite electricidad para funcionar no recibirán la alimentación de la batería de reserva.
- 7. ¿Qué ocurre si cambio de proveedor?** Ya hemos notificado a los proveedores que utilizan las instalaciones de cobre de Verizon sobre la transición de cobre a fibra y también ellos tendrán que migrar a las instalaciones de fibra-óptica de Verizon. Si lo desea puede transferir ("port") su número a otro proveedor.